

March 29, 2018

Alice L Mitchell
319 Hot Springs Rd
Santa Barbara CA 93108-2009

State Farm Claims
P.O. Box 106169
Atlanta GA 30348-6169

RE: Claim Number: 75-2621-B21
Date of Loss: January 9, 2018
Our Insured: James C Mitchell

Dear James C Mitchell:

Thank you for taking the time to speak to us about your claim. This letter is a follow-up to our conversation on March 19, 2018 regarding your personal property. As we discussed, we will need the following information to evaluate and settle your claim:

- Personal Property Inventory list
- A link to Contents Collaboration has been sent to you to help with your recent loss. Please note the following:
 1. Upon your initial access of the site, you will be required to create a user account. After your user account has been created you can begin creating your personal property loss inventory.
 2. You must provide us with all bills, receipts and related documents that substantiate your inventory. This can consist of original bills of sale, purchase invoices, canceled checks, credit card statements, repair invoices, receipts, appraisals, or photographs. Please label your documentation for each item listed.
 3. For any crime loss, you must file a police report. If you discover additional items are missing after the initial police report, you must file a written supplemental report with the police.

Should you require assistance, please access the Online Help or contact your claim handler.

You have two years from the date of loss to replace the damaged property to receive up to the replacement cost benefits available on your Homeowners claim.

You will need to keep receipts showing the amount paid for the items you replace. To ensure efficient payment of replacement cost benefits, you should label each item on the receipt with the corresponding item number on the Inventory. If you have any questions concerning this process, please let us know.

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You can enjoy the benefits of online registration. Benefits include 24/7 access to your claim progress and staying connected to State Farm®. Just go to **statefarm.com**® and select Manage Your Claim to get registered. All you need to complete the process is some initial information, which may include your claim number, email address, and/or your State Farm policy or account number. It only takes a few minutes. If you are already registered, thank you!

If you have questions or need assistance, please call us at (844) 458-4300 Ext. 9725416404.

Sincerely,

Lana James
Claim Associate
(844) 458-4300 Ext. 9725416404

State Farm General Insurance Company